

**SUPPLEMENTARY INFORMATION:** The proposed information collection activity provides a means to garner qualitative customer and stakeholder feedback in an efficient, timely manner, in accordance with the Administration's commitment to improving service delivery. By qualitative feedback we mean information that provides useful insights on perceptions and opinions, but are not statistical surveys that yield quantitative results that can be generalized to the population of study. This feedback will provide insights into customer or stakeholder perceptions, experiences and expectations, provide an early warning of issues with service, or focus attention on areas where communication, training or changes in operations might improve delivery of products or services. These collections will allow for ongoing, collaborative and actionable communications between the Office of Personnel Management and its customers and stakeholders. It will also allow feedback to contribute directly to the improvement of program management.

The solicitation of feedback will target areas such as: timeliness, appropriateness, accuracy of information, courtesy, efficiency of service delivery, and resolution of issues with service delivery. Responses will be assessed to plan and inform efforts to improve or maintain the quality of service offered to the public. If this information is not collected, vital feedback from customers and stakeholders on the Office of Personnel Management's services will be unavailable.

The Office of Personnel Management will only submit a collection for approval under this generic clearance if it meets the following conditions:

- The collections are voluntary;
- The collections are low-burden for respondents (based on considerations of total burden hours, total number of respondents, or burden-hours per respondent) and are low-cost for both the respondents and the Federal Government;
- The collections are non-controversial and do not raise issues of concern to other Federal agencies;
- Any collection is targeted to the solicitation of opinions from respondents who have experience with the program or may have experience with the program in the near future;
- Personally identifiable information (PII) is collected only to the extent necessary and is not retained;
- Information gathered will be used only internally for general service improvement and program management

purposes and is not intended for release outside of the agency;

- Information gathered will not be used for the purpose of substantially informing influential policy decisions; and
- Information gathered will yield qualitative information; the collections will not be designed or expected to yield statistically reliable results or used as though the results are generalizable to the population of study.

Feedback collected under this generic clearance provides useful information, but it does not yield data that can be generalized to the overall population. This type of generic clearance for qualitative information will not be used for quantitative information collections that are designed to yield reliably actionable results, such as monitoring trends over time or documenting program performance. Such data uses require more rigorous designs that address: the target population to which generalizations will be made, the sampling frame, the sample design (including stratification and clustering), the precision requirements or power calculations that justify the proposed sample size, the expected response rate, methods for assessing potential non-response bias, the protocols for data collection, and any testing procedures that were or will be undertaken prior to fielding the study. Depending on the degree of influence the results are likely to have, such collections may still be eligible for submission for other generic mechanisms that are designed to yield quantitative results.

As a general matter, information collections will not result in any new system of records containing privacy information and will not ask questions of a sensitive nature, such as sexual behavior and attitudes, religious beliefs, and other matters that are commonly considered private.

The Office of Management and Budget is particularly interested in comments that:

1. Evaluate whether the proposed collection of information is necessary for the proper performance of the functions of the agency, including whether the information will have practical utility;
2. Evaluate the accuracy of the agency's estimate of the burden of the proposed collection of information, including the validity of the methodology and assumptions used;
3. Enhance the quality, utility, and clarity of the information to be collected; and
4. Minimize the burden of the collection of information on those who are to respond, including through the

use of appropriate automated, electronic, mechanical, or other technological collection techniques or other forms of information technology, e.g., permitting electronic submissions of responses.

#### Analysis

*Agency:* Office of the Chief Information Officer, Office of Personnel Management.

*Title:* Generic Clearance for the Collection of Qualitative Feedback on Agency Service Delivery.

*OMB Number:* 3206-0257.

*Affected Public:* General public.

*Number of Respondents:* 691,631.

*Estimated Time per Respondent:* 10 minutes.

*Total Burden Hours:* 119,394 hours.

U.S. Office of Personnel Management.

**Katherine Archuleta,**

*Director.*

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**BILLING CODE 6325-47-P**

## OFFICE OF PERSONNEL MANAGEMENT

### Excepted Service

**AGENCY:** U.S. Office of Personnel Management (OPM).

**ACTION:** Notice.

**SUMMARY:** This notice identifies Schedule A, B, and C appointing authorities applicable to a single agency that were established or revoked from August 1, 2014, to August 31, 2014.

**FOR FURTHER INFORMATION CONTACT:** Senior Executive Resources Services, Senior Executive Services and Performance Management, Employee Services, 202-606-2246.

**SUPPLEMENTARY INFORMATION:** In accordance with 5 CFR 213.103, Schedule A, B, and C appointing authorities available for use by all agencies are codified in the Code of Federal Regulations (CFR). Schedule A, B, and C appointing authorities applicable to a single agency are not codified in the CFR, but the Office of Personnel Management (OPM) publishes a notice of agency-specific authorities established or revoked each month in the **Federal Register** at [www.gpo.gov/fdsys/](http://www.gpo.gov/fdsys/). OPM also publishes an annual notice of the consolidated listing of all Schedule A, B, and C appointing authorities, current as of June 30, in the **Federal Register**.

### Schedule A

No Schedule A authorities to report during August 2014.

**Schedule B**

No Schedule B authorities to report during August 2014.

**Schedule C**

The following Schedule C appointing authorities were approved during August 2014.

Agency name	Organization name	Position title	Authorization No.	Effective date
DEPARTMENT OF AGRICULTURE	Office of the Under Secretary for Research, Education, and Economics.	Confidential Assistant .....	DA140100	8/4/2014
	Foreign Agricultural Service .....	Minister Counselor of Agriculture ...	DA140105	8/18/2014
	Office of the Assistant Secretary for Congressional Relations.	Confidential Assistant .....	DA140106	8/19/2014
	Office of Communications .....	Legislative Analyst .....	DA140107	8/19/2014
		Speech Writer .....	DA140110	8/22/2014
		Scheduler .....	DA140111	8/27/2014
		Senior Advisor (2) .....	DC140147	8/4/2014
DEPARTMENT OF COMMERCE ...	International Trade Administration ..		DC140155	8/26/2014
	National Oceanic and Atmospheric Administration.	Senior Advisor to the Under Secretary.	DC140148	8/4/2014
	Office of the Chief of Staff .....	Confidential Assistant .....	DC140152	8/15/2014
		Special Assistant .....	DC140158	8/25/2014
	Office of Under Secretary .....	Senior Advisor for Oceans and Atmosphere.	DC140151	8/18/2014
		Senior Advisor to the Under Secretary.	DC140159	8/28/2014
	Office of Public Affairs .....	Press Assistant .....	DC140153	8/18/2014
	Office of Legislative and Intergovernmental Affairs.	Director of Legislative Outreach .....	DC140154	8/18/2014
	Economic Development Administration.	Special Advisor .....	DC140150	8/20/2014
	Office of the Chairperson .....	Executive Assistant .....	CT140010	8/20/2014
COMMODITY FUTURES TRADING COMMISSION.	Office of Commissioners .....	Special Assistant .....	PS140011	8/15/2014
CONSUMER PRODUCT SAFETY COMMISSION.		Special Assistant (Legal) .....	PS140012	8/20/2014
DEPARTMENT OF DEFENSE .....	Washington Headquarters Services	Defense Fellow .....	DD140128	8/12/2014
DEPARTMENT OF EDUCATION ...	Office of the Secretary .....	Special Assistant .....	DD140133	8/15/2014
	Office of the Deputy Secretary .....	Confidential Assistant .....	DB140100	8/6/2014
	Office of the Secretary .....	Special Assistant (2) .....	DB140099	8/7/2014
			DB140103	8/21/2014
	Office of Planning, Evaluation and Policy Development.	Special Assistant .....	DB140102	8/21/2014
DEPARTMENT OF ENERGY .....	Office of Management .....	Special Assistant .....	DE140095	8/12/2014
EXECUTIVE OFFICE OF THE PRESIDENT.	Council on Environmental Quality, Executive Office of the President.	Special Assistant (Energy/Climate Change).	OP140003	8/15/2014
FEDERAL ENERGY REGULATORY COMMISSION.	Federal Energy Regulatory Commission.	Confidential Assistant .....	DR140006	8/13/2014
FEDERAL HOUSING FINANCE AGENCY.		Program Analyst .....	DR140007	8/13/2014
GENERAL SERVICES ADMINISTRATION.	Federal Housing Finance Agency ..	Chief of Staff .....	HA140005	8/18/2014
	Regional Administrators .....	Special Assistant .....	GS140049	8/15/2014
	Office of Congressional and Intergovernmental Affairs.	Policy Advisor .....	GS140051	8/27/2014
DEPARTMENT OF HEALTH AND HUMAN SERVICES.	Office of Intergovernmental and External Affairs.	Regional Director, New York, New York, Region II.	DH140116	8/4/2014
	Administration for Community Living.	Special Assistant .....	DH140117	8/4/2014
	Office of the Assistant Secretary for Preparedness and Response.	Special Assistant for Preparedness and Response.	DH140122	8/22/2014
DEPARTMENT OF HOMELAND SECURITY.	Office of the Under Secretary for National Protection and Programs Directorate.	Confidential Assistant .....	DM140218	8/7/2014
	Office of the Chief of Staff .....	Travel Operations Coordinator .....	DM140223	8/12/2014
	Office of the Assistant Secretary for Policy.	Policy Advisor .....	DM140227	8/21/2014
	Office of the Assistant Secretary for Public Affairs.	Press Secretary .....	DM140231	8/21/2014
		Press Assistant .....	DM140233	8/22/2014
		Assistant Press Secretary .....	DM140235	8/22/2014
	Office of the Assistant Secretary for Intergovernmental Affairs.	Intergovernmental Affairs Coordinator.	DM140228	8/28/2014
DEPARTMENT OF HOUSING AND URBAN DEVELOPMENT.	Office of the Secretary .....	Senior Policy Advisor .....	DU140042	8/7/2014
	Office of the Chief Human Capital Officer.	Director of Scheduling .....	DU140043	8/20/2014

Agency name	Organization name	Position title	Authorization No.	Effective date
DEPARTMENT OF THE INTERIOR DEPARTMENT OF JUSTICE .....	Office of Congressional and Inter-governmental Relations.	Senior Advisor .....	DU140045	8/20/2014
	Office of Administration .....	Scheduling and Advance Coordinator.	DU140047	8/27/2014
	Secretary's Immediate Office .....	Director of Digital Strategy .....	DI140066	8/11/2014
	Civil Rights Division .....	Senior Counsel .....	DJ140095	8/13/2014
	Office of Legislative Affairs .....	Confidential Assistant .....	DJ140110	8/15/2014
	Office of the Attorney General .....	Deputy White House Liaison .....	DJ140109	8/18/2014
		Director of Advance .....	DJ140116	8/26/2014
	Antitrust Division .....	Chief of Staff .....	DJ140114	8/20/2014
	Office of Justice Programs .....	Policy Advisor .....	DJ140117	8/25/2014
	Office of Legal Policy .....	Senior Counsel .....	DJ140115	8/26/2014
DEPARTMENT OF LABOR .....	Office of Congressional and Inter-governmental Affairs.	Legislative Officer .....	DL140080	8/5/2014
		Senior Legislative Officer .....	DL140086	8/5/2014
		Senior Legislative Assistant .....	DL140078	8/6/2014
	Occupational Safety and Health Administration.	Chief of Staff .....	DL140089	8/7/2014
	Office of the Secretary .....	Chief Economist .....	DL140090	8/18/2014
		Advisor .....	DL140091	8/28/2014
		Special Assistant (2) .....	DL140092	8/27/2014
			DL140093	8/28/2014
	Office of General Counsel .....	Special Projects Coordinator .....	NN140063	8/25/2014
	National Endowment for the Arts ...	Scheduler (2) .....	NA140007	8/18/2014
NATIONAL AERONAUTICS AND SPACE ADMINISTRATION. NATIONAL ENDOWMENT FOR THE ARTS. OFFICE OF SCIENCE AND TECHNOLOGY POLICY. SECURITIES AND EXCHANGE COMMISSION. DEPARTMENT OF STATE .....	Office of Science and Technology Policy.	Special Assistant .....	TS140006	8/5/2014
	Office of the Chief Accountant .....	Director, Office of the Chief Accountant.	SE140004	8/18/2014
	Office of the United States Aids Coordinator.	Staff Assistant .....	DS140113	8/1/2014
	Office of International Information Programs.	Staff Assistant .....	DS140123	8/20/2014
	Office of the Under Secretary for Economic Growth, Energy, and the Environment.	Senior Advisor .....	DS140124	8/20/2014
	Bureau of African Affairs .....	Staff Assistant .....	DS140125	8/29/2014
	Office of the Secretary .....	Deputy White House Liaison .....	DT140050	8/18/2014
	Immediate Office of the Administrator.	Associate Administrator for Governmental, International, and Public Affairs.	DT140051	8/18/2014
	Office of the Assistant Secretary (Legislative Affairs).	Special Assistant .....	DY140108	8/4/2014
	Office of the Assistant Secretary (Public Affairs).	Spokesperson .....	DY140113	8/6/2014
DEPARTMENT OF THE TREASURY.	Office of the Secretary of the Treasury.	Special Assistant (2) .....	DY140114	8/6/2014
			DY140116	8/20/2014

The following Schedule C appointing authorities were revoked during August 2014.

Agency	Organization name	Position title	Authorization number	Vacate date
DEPARTMENT OF AGRICULTURE	Office of the Under Secretary for Rural Development.	Chief of Staff .....	DA110018	8/1/2014
DEPARTMENT OF COMMERCE ...	Office of Executive Secretariat .....	Confidential Assistant .....	DC130017	8/9/2014
	Office of the Chief of Staff .....	Confidential Assistant .....	DC140031	8/22/2014
	Bureau of the Census .....	Chief of Congressional Affairs .....	DC090152	8/23/2014
	National Oceanic and Atmospheric Administration.	Senior Policy Advisor .....	DC120036	8/23/2014
COMMISSION ON CIVIL RIGHTS	Commissioners .....	Special Assistant to the Commissioner.	CC130006	8/14/2014
DEPARTMENT OF EDUCATION ...	Office of the Secretary .....	Director, Scheduling and Advance	DB130012	8/9/2014
	Office of the Deputy Secretary .....	Confidential Assistant .....	DB130037	8/9/2014
	Office of the Under Secretary .....	Special Assistant .....	DB090133	8/15/2014

Agency	Organization name	Position title	Authorization number	Vacate date
DEPARTMENT OF ENERGY .....	Assistant Secretary for Congressional and Intergovernmental Affairs.	Special Assistant .....	DE120019	8/16/2014
FEDERAL ENERGY REGULATORY COMMISSION.	Office of the Chairman .....	Confidential Assistant .....	DR130006	8/23/2014
DEPARTMENT OF HEALTH AND HUMAN SERVICES.	Office of the Assistant Secretary for Public Affairs.	Program Analyst .....	DR130007	8/23/2014
	Office of the Secretary .....	Communications Director for Health Care.	DH110106	8/1/2014
	Office of the Assistant Secretary for Public Affairs.	Special Assistant .....	DH140019	8/8/2014
	Office of the Under Secretary for Intelligence and Analysis.	Communications Director for Public Health.	DH120004	8/22/2014
DEPARTMENT OF HOMELAND SECURITY.	Office of the Assistant Secretary for Public Affairs.	Deputy Chief of Staff .....	DM140010	8/5/2014
	Office of the Assistant Secretary for Public Affairs.	Assistant Press Secretary .....	DM120084	8/9/2014
	Office of the Under Secretary for National Protection and Programs Directorate.	Cyber Security Strategist .....	DM130098	8/9/2014
	Office of the Assistant Secretary for Intergovernmental Affairs.	Intergovernmental Affairs Coordinator.	DM130061	8/22/2014
	Office of the Assistant Secretary for Policy.	Advisor to the Assistant Secretary for International Affairs and Chief Diplomatic Officer.	DM120079	8/23/2014
	Office of the Assistant Secretary for Public Affairs.	Deputy Press Secretary .....	DM120114	8/23/2014
	Office of the Assistant Secretary for Public Affairs.	Press Secretary .....	DM130168	8/23/2014
	Federal Emergency Management Agency.	Associate Director for Public Affairs/Press Secretary.	DM130178	8/23/2014
	Office of the Chief Human Capital Officer.	Director of Scheduling .....	DU130030	8/23/2014
	Bureau of Safety and Environmental Enforcement.	Special Assistant to the Director ....	DI120033	8/9/2014
DEPARTMENT OF HOUSING AND URBAN DEVELOPMENT.	Office of the Attorney General .....	Director of Advance .....	DJ140094	8/8/2014
DEPARTMENT OF THE INTERIOR	National Endowment for the Arts ...	Scheduler .....	NA140007	8/25/2014
DEPARTMENT OF JUSTICE .....	Office of the Director .....	Assistant to the Deputy Director ....	BO130026	8/9/2014
NATIONAL ENDOWMENT FOR THE ARTS.	Office of Congressional and Legislative Affairs.	Legislative Policy Advisor .....	SB140019	8/8/2014
OFFICE OF MANAGEMENT AND BUDGET.	Office of the Administrator .....	Deputy Scheduler .....	SB130023	8/23/2014
SMALL BUSINESS ADMINISTRATION.		Director of Scheduling, Operations, and Advance.	SB140033	8/23/2014
DEPARTMENT OF STATE .....	Bureau of Conflict and Stabilization Operations.	Director of Policy and Programs .....	DS120068	8/9/2014

**Authority:** 5 U.S.C. 3301 and 3302; E.O. 10577, 3 CFR, 1954–1958 Comp., p. 218.

U.S. Office of Personnel Management.

**Katherine Archuleta,**  
Director.

[FR Doc. 2014–27934 Filed 11–24–14; 8:45 am]

**BILLING CODE 6325–39–P**

## OFFICE OF PERSONNEL MANAGEMENT

### Public Availability of FY 2013 Service Contract Inventories

**AGENCY:** U.S. Office of Personnel Management.

**ACTION:** Notice.

**SUMMARY:** In accordance with Section 743 of Division C of the Consolidated Appropriations Act of 2010 (*Pub. L. 111–117*), the U.S. Office of Personnel

Management is publishing this notice to advise the public of the availability of the FY 2013 Service Contract Inventory. This inventory provides information on FY 2013 service contract actions over \$25,000. The information is organized by function to show how contracted resources are distributed throughout the agency. The inventory has been developed in accordance with guidance issued on November 5, 2010, by the Office of Management and Budget's Office of Federal Procurement Policy (OFPP). OFPP's guidance is available at <http://www.whitehouse.gov/sites/default/files/omb/procurement/memo/service-contract-inventories-guidance-11052010.pdf>. The U.S. Office of Personnel Management has posted its inventory and a summary of the inventory on the Office of Personnel Management's homepage at the

following link: <http://www.opm.gov/about-us/doing-business-with-opm/contracting-opportunities/#url=Business-Opportunities>.

#### FOR FURTHER INFORMATION CONTACT:

William Neal Patterson at (202) 606–1984 or by mail at U.S. Office of Personnel Management, 1900 E. Street NW., Washington, DC 20415. Please cite “2013 Service Contract Inventory” in all correspondence.

U.S. Office of Personnel Management.

**Katherine Archuleta,**  
Director.

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**BILLING CODE 6325–44–P**