

*Address:* 4 Lagoon Place, San Rafael, CA 94903.

*Date Revoked:* April 14, 2000.

*Reason:* Failed to maintain a valid bond.

*License Number:* 1929-R.

*Name:* Perez International Forwarders, Inc.

*Address:* 4115 S.W. 98th Avenue, Miami, FL 33165.

*Date Revoked:* April 14, 2000.

*Reason:* Failed to maintain a valid bond.

*License Number:* 13589N.

*Name:* Promate Freight Service, Inc.

*Address:* 550 W. Patrice Place, Unit A, Gardena, CA 90248.

*Date Revoked:* May 13, 2000.

*Reason:* Failed to maintain a valid bond.

*License Number:* 11611N.

*Name:* Skyway Freight Systems, Inc.

*Address:* 225 Westridge Drive, Watsonville, CA 95076.

*Date Revoked:* June 1, 2000.

*Reason:* Failed to maintain a valid bond.

*License Number:* 11269N.

*Name:* Navajo Shipping Agency, Inc. d/b/a Africa Mid-East Line d/b/a The Nautilus Line d/b/a The Gold Line of Latin America

*Address:* 9050 Pines Blvd., Suite 460 Pembroke Pines, FL 33024.

*Date Revoked:* June 7, 2000.

*Reason:* Failed to maintain a valid bond.

**Sandra L. Kusumoto,**

*Director, Bureau of Consumer Complaints and Licensing.*

[FR Doc. 00-18266 Filed 7-18-00; 8:45 am]

**BILLING CODE 6730-01-P**

## FEDERAL MARITIME COMMISSION

### Ocean Transportation Intermediary License Applicant

Notice is hereby given that the following applicants have filed with the Federal Maritime Commission an application for licenses as Non-Vessel Operating Common Carrier and Ocean Freight Forwarder—Ocean Transportation Intermediary pursuant to section 19 of the Shipping Act of 1984 as amended (46 U.S.C. app. 1718 and 46 CFR part 515).

Persons knowing of any reason why the following applicants should not receive a license are requested to contact the Office of Transportation Intermediaries, Federal Maritime Commission, Washington, DC 20573.

### Non-Vessel Operating Common Carrier Ocean Transportation Intermediary Applicant

Jenkar International Freight Ltd., 150-30 132nd Avenue, Jamaica, NY 11434,  
Officer: (Qualifying Individual),  
Donald James Wolfe, Director.

### Non-Vessel Operating Common Carrier and Ocean Freight Forwarder Transportation Intermediary Applicant

JES Shipping, Inc., 2913 El Camino Real, Suite 241, Tustin, CA 92782  
Officer: (Qualifying Individual), James Chik, President.

Dated: July 14, 2000.

**Bryant L. VanBrakle,**

*Secretary.*

[FR Doc. 00-18267 Filed 7-18-00; 8:45 am]

**BILLING CODE 6730-01-P**

## FEDERAL RESERVE SYSTEM

### Formations of, Acquisitions by, and Mergers of Bank Holding Companies

The companies listed in this notice have applied to the Board for approval, pursuant to the Bank Holding Company Act of 1956 (12 U.S.C. 1841 *et seq.*) (BHC Act), Regulation Y (12 CFR Part 225), and all other applicable statutes and regulations to become a bank holding company and/or to acquire the assets or the ownership of, control of, or the power to vote shares of a bank or bank holding company and all of the banks and nonbanking companies owned by the bank holding company, including the companies listed below.

The applications listed below, as well as other related filings required by the Board, are available for immediate inspection at the Federal Reserve Bank indicated. The application also will be available for inspection at the offices of the Board of Governors. Interested persons may express their views in writing on the standards enumerated in the BHC Act (12 U.S.C. 1842(c)). If the proposal also involves the acquisition of a nonbanking company, the review also includes whether the acquisition of the nonbanking company complies with the standards in section 4 of the BHC Act (12 U.S.C. 1843). Unless otherwise noted, nonbanking activities will be conducted throughout the United States. Additional information on all bank holding companies may be obtained from the National Information Center website at [www.ffiec.gov/nic/](http://www.ffiec.gov/nic/).

Unless otherwise noted, comments regarding each of these applications must be received at the Reserve Bank indicated or the offices of the Board of

Governors not later than August 11, 2000.

**A. Federal Reserve Bank of New York** (Betsy Buttrill White, Senior Vice President) 33 Liberty Street, New York, New York 10045-0001:

1. *Caixa Geral De Depositos, S.A.*, Lisbon, Portugal; to retain approximately 8.8 percent of the voting shares of Banco Comercial Portugues, S.A., Oporto, Portugal, and thereby indirectly acquire voting shares of BPABank, National Association, Newark, New Jersey.

**B. Federal Reserve Bank of Minneapolis** (JoAnne F. Lewellen, Assistant Vice President) 90 Hennepin Avenue, Minneapolis, Minnesota 55480-0291:

1. *Dacotah Banks, Inc.*, Aberdeen, South Dakota; to merge with Bowbells Holding Company, Bowbells, North Dakota, and thereby indirectly acquire voting shares of First National Bank, Bowbells, North Dakota.

Board of Governors of the Federal Reserve System, July 13, 2000.

**Robert deV. Frierson,**

*Associate Secretary of the Board.*

[FR Doc. 00-18143 Filed 7-18-00; 8:45 am]

**BILLING CODE 6210-01-P**

## FEDERAL TRADE COMMISSION

### Agency Information Collection Activities; Proposed Collection; Comment Request; Revision

**AGENCY:** Federal Trade Commission.

**ACTION:** Notice.

**SUMMARY:** The Federal Trade Commission (FTC) seeks public comments on proposed additions to an Office of Management and Budget (OMB) clearance for FTC administrative activities. This request concerns three consumer complaint forms and a survey to be used to evaluate the effectiveness of the FTC's complaint handling system. The proposed additions will be submitted to OMB for review, as required by the Paperwork Reduction Act (PRA), following this opportunity for public comment.

**DATES:** Comments must be submitted on or before September 18, 2000.

**ADDRESSES:** Send written comments to Secretary, Federal Trade Commission, Room H-159, 600 Pennsylvania Avenue, NW., Washington, DC 20580, or by e-mail to [frnotice0047@ftc.gov](mailto:frnotice0047@ftc.gov). The submissions should include the submitter's name, address, telephone number and, if available, FAX number and e-mail address. All submissions should be captioned "PRA/Consumer

Complaint system.” All comments should be identified as responding to this notice.

**FOR FURTHER INFORMATION CONTACT:**

Requests for additional information or copies of the proposed survey questions should be addressed to Joseph Brooke, Division of Planning and Information, Bureau of Consumer Protection, Federal Trade Commission, 600 Pennsylvania Avenue, NW., H-292, Washington, DC 20580, (202) 326-3484. The consumer complaint forms may be found at the following websites: <https://www.ftc.gov/ftc/complaint.htm> (general complaint form); <https://www.ftc.gov/ftc/knowfraudcomplaint.htm> (fraud complaints); and <https://www.ftc.gov/ftc/idtheftform.htm> (identity theft).

**SUPPLEMENTARY INFORMATION:** Under section 3507(h)(3) of the PRA, 44 U.S.C. 3501-3520, a Federal agency may not materially change an approved collection of information<sup>1</sup> unless OMB has approved the modification. OMB previously granted approval for various collections of information grouped under the category “FTC Administrative Activities” (OMB Control Number 3084-0047) on August 16, 1999. This category consists of applications to the FTC, including those pertaining to its Rules of Practice, primarily those under Parts 1, 2, and 4 of CFR Title 16. On July 12, 2000, OMB granted an expedited provisional clearance for the forms and survey and, under 5 CFR 1320.13(d), waived the requirement to publish a notice of the emergency clearance request.

As required by section 3506(c)(2)(A) of the PRA, the FTC is providing this opportunity for public comment before submitting its certification and the forms and survey to OMB for its non-provisional clearance relating to FTC administrative activities. The FTC will ask that OMB extend its approval for these proposed additions through August 31, 2002, to coincide with the expiration of the existing clearance.

The FTC invites comments on: (1) Whether the proposed collection of information is necessary for the proper performance of the functions of the agency, including whether the information will have practical utility; (2) the accuracy of the agency's estimate of the burden of the proposed collection

of information, including the validity of the methodology and assumptions used; (3) ways to enhance the quality, utility, and clarity of the information to be collected; and (4) ways to minimize the burden of the collection of information on those who are to respond, including through the use of appropriate automated, electronic, mechanical, or other technological collection techniques or other forms of information technology, e.g., permitting electronic submission of responses.

**Description of the Collection of Information and Proposed Use**

The forms and survey are to improve public access to the Bureau of Consumer Protection's (BCP) Consumer Response Center (CRC), and are voluntary. Consumers may call a hotline phone number or may log on to the FTC's website to electronically register a complaint using the applicable complaint form. There are three different consumer complain forms: (1) the general [www.ftc.gov](https://www.ftc.gov) complain form (for other than identify theft complaints); (2) the [www.consumer.gov](https://www.consumer.gov) “Know Fraud” complain form (essentially another way to access complaint from #1); and (3) the “Identity Theft On-Line Complaint Form.”

*General and Fraud Complaint Systems*

Telephone complaints and inquiries to the FTC are answered both by FTC staff and an offsite contractor. Telephone counselors ask for the same information that consumers would enter on the applicable online form. For the general complaint and fraud systems, BCP has set a target time of 4.5 minutes per call to gather information, somewhat less time than it estimates for consumers to enter their complaints online.<sup>2</sup> This target was determined by the BCP's standard telemarketing best practices for consumer calls. Frequently, part of these incoming calls is devoted to the agency's providing requested information to consumers, not collecting information. The burden estimate, however, conservatively assumes that all of the estimated time is devoted to collecting information from consumers.

*Identity Theft*

To handle complaints about identity theft, the FTC must obtain more detailed information than is required of other

complainants. BCP designed the online identity theft form to be as short as practicable, seeking only the minimum information needed for initial evaluation and potential follow up. Obtaining further information through the initial consumer contact was dropped as unwieldy. With call-ins, however, staff and the contractor seek to obtain more detailed and comprehensive information up front to minimize the need for follow up calls.

Since investigating identity theft requires more information (e.g., credit history, credit bureau information, respondent social security number, identifying multiple suspects) than general consumer complaints and complaints about fraud, identity theft calls and online entries take longer. A significant portion of caller time (approximately 4 minutes per call), however, involves counseling consumers, no collecting information. Accordingly, the estimated telephone time shown below accounts only for the information collection part of the calls.

*Customer Satisfaction Survey*

The customer satisfaction survey would collect information concerning the overall effectiveness and timeliness of the CRC. The CRC will survey roughly 2 percent of complainants. Subsets of consumers contacts throughout the year will be questioned about specific aspects of CRC customer service.

Each consumer surveyed would be asked 8-10 questions chosen from the list noted above. Half of the questions would ask consumers to rate CRC performance on a scale or call for yes or no responses. The second half of the survey would ask more open-ended questions seeking a short written or verbal answer. BCP staff estimates that each respondent will require four minutes to answer the questions (approximately 20-30 seconds per question).

What follows are preliminary estimates of burden for these various collections of information, including the questionnaire. The figures for the online forms and consumer hotlines are an average of annualized volume-to-date for the respective programs and projected volume for the next two years (the period of the existing clearance for FTC administrative activities), and are rounded to the nearest thousand.

Annual hours burden:

<sup>1</sup> “Collection of information” is defined in 44 U.S.C. 3502(3) and 5 CFR 1320.3(c), and includes, as relevant here, agency requests for answers to identical questions from ten or more persons that extend beyond mere identification of the respondent.

<sup>2</sup> Because the fraud-related form is closely patterned after the general complain form, burden estimates per respondent for each are the same.

Activity	Number of respondents	Number of minutes activity	Total hours
Miscell. and fraud-related consumer complaints (phone) .....	300,000	4.5	23,000
Miscell. and fraud-related consumer complaints (online) .....	35,000	5.0	3,000
IDT complaints (phone) .....	90,000	8	12,000
IDT complaints (online) .....	26,000	7.5	3,000
Customer Satisfaction Questionnaire .....	9,000	4.0	600
Total .....	460,000	.....	41,600

### Annual Cost Burden

The cost per respondent should be negligible. Participation is voluntary, and will not require any labor expenditures of respondents. There are no capital, start-up, operation, maintenance, or other similar costs to the respondents.

**Debra A. Valentine,**  
General Counsel.

[FR Doc. 00-18190 Filed 7-18-00; 8:45 am]

**BILLING CODE 6750-01-M**

### FEDERAL TRADE COMMISSION

#### Public Workshop: Competition Policy in the World of B2B Electronic Marketplaces

**AGENCY:** Federal Trade Commission.

**ACTION:** Notice announcing extension of deadline.

**SUMMARY:** the Federal Trade Commission ("FTC" or "Commission") will extend to July 21, 2000, the date by which it will accept written presentations relating to the June 29-30, 2000, FTC workshop examining issues of competition policy that arise in connection with business-to-business ("B2B") electronic marketplaces.

**DATES:** Written presentations may be submitted by July 21, 2000.

**ADDRESSES:** Any interested person may submit by July 21, 2000, a written presentation that will be considered part of the public record of the workshop. Written presentations should be submitted in both hard copy and electronic form. Six hard copies of each submission should be addressed to Donald S. Clark, Office of the Secretary, Federal Trade Commission, 600 Pennsylvania Avenue, NW., Washington, DC 20580. Submissions should be captioned "Comments regarding B2B Electronic Marketplaces." Electronic submissions may be sent by electronic mail to [b2bmarketplaces@ftc.gov](mailto:b2bmarketplaces@ftc.gov). Alternatively, electronic submissions may be filed on a 3½ inch computer disk with a label on the disk stating the name of the submitter and the name and version of

the word processing program used to create the document.

**FOR FURTHER INFORMATION CONTACT:** To obtain information about the workshop, please contact Gail Levine, Assistant Director for Policy Planning, Federal Trade Commission, 600 Pennsylvania Avenue, NW., Washington, DC 20580, telephone (202) 326-3193, e-mail [glevine@ftc.gov](mailto:glevine@ftc.gov).

**SUPPLEMENTARY INFORMATION:** On June 29-30, 2000, the FTC held a workshop that brought together designers, owners, and operators of B2B electronic marketplaces, and the buyers and sellers who use or wish to use them. The goal was to enhance understanding of how B2B electronic marketplaces function and the means by which they may generate efficiencies, and to identify any antitrust issues that they raise. A transcript of the discussions will be posted on the FTC website as soon as it is available. Some of the questions that the workshop addressed are available in a previously issued Federal Register notice, available at <http://www.ftc.gov/os/2000/05/b2workshopfrn.htm>.

By direction of the Commission.

**Benjamin I. Berman,**  
Acting Secretary.

[FR Doc. 00-18189 Filed 7-18-00; 8:45 am]

**BILLING CODE 6750-01-M**

### DEPARTMENT OF HEALTH AND HUMAN SERVICES

#### Agency for Healthcare Research and Quality

#### Notice of Meetings

In accordance with section 10(d) of the Federal Advisory Committee Act (5 U.S.C., Appendix 2), announcement is made of Special Emphasis Panel meetings.

A Special Emphasis Panel (SEP) is a committee of a few experts selected to conduct scientific reviews of applications related to their areas of expertise. The committee members are drawn from a list of experts designated to serve for particular individual

meetings rather than for extended fixed terms of services.

Substantial segments of the upcoming SEP meetings listed below will be closed to the public in accordance with the Federal Advisory Committee Act, section 10(d) of 5 U.S.C., Appendix 2 and 5 U.S.C., 552b(c)(6). Grant applications are to be reviewed and discussed at these meetings. These discussions are likely to include personal information concerning individuals associated with these applications. This information is exempt from mandatory disclosure under the above-cited statutes.

#### 1. Name of SEP: Systems-Related Best Practices to Improve Patient Safety.

Date: July 27-28, 2000 (Open from 8 a.m. to 8:15 a.m. and closed for remainder of the meeting).

Place: Doubletree Hotel, 1750 Rockville Pike, Conference Room TBD, Rockville, Maryland 20852.

#### 2. Name of SEP: Translating Research Into Practice II.

Date: July 27-28, 2000 (Open from 8 a.m. to 8:15 a.m. and closed for remainder of the meeting).

Place: Doubletree Hotel, 1750 Rockville Pike, Conference Room TBD, Rockville, Maryland 20852.

#### 3. Name of SEP: Violence Against Women: Evaluating Health Care Interventions.

Date: Aug 7-8, 2000 (Open from 8 a.m. to 8:15 a.m. and closed for remainder of the meeting).

Place: Doubletree Hotel, 1750 Rockville Pike, Conference Room TBD, Rockville, Maryland 20852.

#### 4. Name of SEP: Primary Care Practice-Based Research Networks (PBRNs).

Date: Aug 10-11, 2000 (Open from 8 a.m. to 8:15 a.m. and closed for remainder of the meeting).

Place: Doubletree Hotel, 1750 Rockville Pike, Conference Room TBD, Rockville, Maryland 20852.

**Contact Person:** Anyone wishing to obtain a roster of members or minutes of these meetings should contact Ms. Jenny Griffith, Committee Management Officer, Office of Research Review, Education and Policy, AHRQ, 2101 East