

surrounding the sole U.S. sale. Given respondent's request to limit home market reporting, as neutral facts available, we tested whether respondent recovered its costs within a reasonable period of time based on the six months of data respondent submitted and we found that respondent did not recover its costs.

We found that all of Ferro-Ligas reported home market sales were at below-cost prices and that such sales were in substantial quantities. As a result, we disregarded all of Ferro-Ligas home market sales and instead used CV in accordance with section 773(b)(1)(B) of the Act.

Preliminary Results of Review

As a result of our comparison of EP and NV based on CV, we preliminarily determine that the following weighted-average dumping margin exists for the period June 17, 1994 through November 30, 1995:

| Manufacturer/exporter | Margin (per-cent) |
|-----------------------------|-------------------|
| The Ferro-Ligas Group | 80.54 |

Parties to the proceeding may request disclosure within five days of the date of publication of this notice. Any interested party may request a hearing within 10 days of publication. Any hearing, if requested, will be held 44 days after the date of publication of this notice, or the first workday thereafter.

Interested parties may submit case briefs within 30 days of the date of publication of this notice. Rebuttal briefs, which must be limited to issues raised in the case briefs, may be filed not later than 37 days after the date of publication. Parties who submit argument are requested to submit with the argument: (1) a statement of the issues and (2) a brief summary of the arguments.

The Department will publish a notice of final results of this administrative review, which will include the results of its analysis of issues raised in any such comments or at a hearing, within 120 days from the publication of these preliminary results.

The Department shall determine, and the Customs Service shall assess, antidumping duties on all appropriate entries. Upon completion of this review, the Department will issue appraisement instructions directly to the Customs Service.

Furthermore, the following deposit requirements will be effective upon publication of the final results of this administrative review for all shipments of silicomanganese from Brazil entered,

or withdrawn from warehouse, for consumption on or after the publication date, as provided by section 751(a)(1) of the Act: (1) The cash deposit rate for the reviewed company will be the rate established in the final results of this review; (2) for merchandise exported by producers or exporters not covered in this review but covered in the original LTFV investigation, the cash deposit will continue to be the most recent rate published in the final determination or final results for which the producer or exporter received an individual rate; (3) if the exporter is not a firm covered in this review, or the original LTFV investigation, but the producer is, the cash deposit rate will be the rate established for the most recent period for the producer of the merchandise; and (4) if neither the exporter nor the producer is a firm covered in this or any previous review, the cash deposit rate shall be 17.60 percent, the all-others rate established in the LTFV investigation (59 FR 55432, November 7, 1994).

This deposit rate, when imposed, shall remain in effect until publication of the final results of the next administrative review.

This notice also serves as a preliminary reminder to importers of their responsibility under 19 CFR 353.26 to file a certificate regarding the reimbursement of antidumping duties prior to liquidation of the relevant entries during this review period. Failure to comply with this requirement could result in the Secretary's presumption that reimbursement of antidumping duties occurred and the subsequent assessment of double antidumping duties.

This administrative review and notice are in accordance with section 751(a)(1) of the Act and 19 CFR 353.22 of the Department's regulations.

Dated: December 31, 1996.

Robert S. LaRussa,
Acting Assistant Secretary for Import Administration.

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Export Trade Certificate of Review

AGENCY: International Trade Administration, Commerce.

ACTION: Notice of revocation of export trade certificate of Review No. 92-00006.

SUMMARY: The Secretary of Commerce issued an export trade certificate of review to Chris D. McFarland (d/b/a McChris International). Because this certificate holder has failed to file an annual report as required by law, the

Secretary is revoking the certificate. This notice summarizes the notification letter sent to Chris D. McFarland (d/b/a McChris International).

FOR FURTHER INFORMATION CONTACT: W. Dawn Busby, Director, Office of Export Trading Company Affairs, International Trade Administration, 202/482-5131. This is not a toll-free number.

SUPPLEMENTARY INFORMATION: Title III of the Export Trading Company Act of 1982 ("the Act") [Pub. L. No. 97-290, 15 U.S.C. 4011-21] authorizes the Secretary of Commerce to issue export trade certificates of review. The regulations implementing Title III ["the Regulations"] are found at 15 CFR part 325 (1986). Pursuant to this authority, a certificate of review was issued on July 2, 1992 to Chris D. McFarland (d/b/a McChris International).

A certificate holder is required by law to submit to the Department of Commerce annual reports that update financial and other information relating to business activities covered by its certificate (Section 308 of the Act, 15 U.S.C. 4018, Section 235.14(a) of the Regulations, 15 CFR 325.14 (a)). The annual report is due within 45 days after the anniversary date of the issuance of the certificate of review [Sections 325.14 (b) of the Regulations, 15 CFR 325.14 (b)]. Failure to submit a complete annual report may be the basis for revocation (Sections 325.10(a) and 325.14(c) of the Regulations, 15 CFR 325.10(a)(3) and 325.14(c)).

On June 21, 1996, the Department of Commerce sent to Chris D. McFarland (d/b/a McChris International) a letter containing annual report questions with a reminder that its annual report was due on August 16, 1996. Additional reminders were sent on August 26, 1996 and on October 10, 1996. The Department has received no written response from Chris D. McFarland (d/b/a McChris International) to any of these letters.

On November 20, 1996, and in accordance with Section 325.10(c)(2) of the Regulations, [15 CFR 325.10(c)(2)], the Department of Commerce sent a letter by certified mail to notify Chris D. McFarland (d/b/a McChris International) that the Department was formally initiating the process to revoke its certificate for failure to file an annual report. In addition, a summary of this letter allowing Chris D. McFarland (d/b/a McChris International) thirty days to respond was published in the Federal Register on November 26, 1996 at 61 FR 60091. Pursuant to 325.10(c)(2) of the Regulations (15 CFR 325.10(c)(2)), the Department considers the failure of Chris D. McFarland (d/b/a McChris

International) to respond to be an admission of the statements contained in the notification letter.

The Department has determined to revoke the certificate issued to Chris D. McFarland (d/b/a McChris International) for its failure to file an annual report. The Department has sent a letter, dated January 2, 1997, to notify Chris D. McFarland (d/b/a McChris International) of its determination. The revocation is effective thirty (30) days from the date of publication of this notice. Any person aggrieved by this decision may appeal to an appropriate U.S. district court within 30 days from the date on which this notice is published in the Federal Register 325.10(c)(4) and 325.11 of the Regulations, 15 CFR 324.10(c)(4) and 325.11 of the Regulations, 15 CFR 325.10(c)(4) and 325.11.

Dated: January 2, 1997.

W. Dawn Busby,

Director, Office of Export Trading Company Affairs.

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BILLING CODE 3510-DR-P

CONSUMER PRODUCT SAFETY COMMISSION

Proposed Collection of Information; Comment Request; Customer Satisfaction Surveys

AGENCY: Consumer Product Safety Commission.

ACTION: Notice.

SUMMARY: As required by the Paperwork Reduction Act of 1995 (44 U.S.C. Chapter 35), the Consumer Product Safety Commission requests comments on a proposed collection of information consisting of three surveys of users of the Commission's Hot-line, National Injury Information Clearinghouse, and

State Partners program. The Commission will use the results of these surveys to measure customer satisfaction with these three activities and to prepare a report on customer satisfaction required by Executive Order 12862 and the Government Performance and Review Act of 1993.

DATES: Written comments concerning the proposed collection of information must be received by the Office of the Secretary not later than March 10, 1997.

ADDRESSES: Written comments should be captioned "Customer Service Surveys" and mailed to the Office of the Secretary, Consumer Product Safety Commission, Washington, D.C. 20207, or delivered to that office, room 502, 4330 East-West Highway, Bethesda, Maryland.

FOR FURTHER INFORMATION CONTACT: For further information about the proposed collection of information, or to obtain a copy of any of the survey forms to be used for this collection of information, call or write William Zamula, Directorate for Economic Analysis, Consumer Product Safety Commission, Washington, DC 20207; telephone: (301) 504-0962, extension 1331.

SUPPLEMENTARY INFORMATION:

A. Background

The Government Performance and Review Act (GPRA) (Pub. L. 103-62, 107 Stat. 287; 31 U.S.C. §§ 1115-1119) directs Federal agencies to improve their effectiveness and public accountability by promoting "a new focus on results, service quality, and customer satisfaction." Executive Order 12862, dated September 11, 1993, requires Federal agencies to establish customer service standards and to publish customer service plans. That order further requires agencies to measure results against their customer service standards and to report those

results to their customers at least once each year. Agencies are also required to report those results to the National Performance Review, which will transmit them to the President and Vice President. Reports are due each September from 1997 through 1999.

Three Commission activities provide services directly to the public:

The CPSC Hot-line, a toll-free service that provides consumers with information about recalls of unsafe consumer products and information about using products safely;

The National Injury Information Clearinghouse, which provides data about incidents involving injuries associated with consumer products; and

The State Partners program, which supports product safety efforts of states and territories by providing news releases, training, speakers, and exhibits.

B. Surveys of Customer Satisfaction

During 1997, the Commission proposes to conduct three brief surveys to measure customer satisfaction with each of these programs. These surveys will be conducted by mail and telephone. The Commission will use the results of these surveys to prepare the report required by Executive Order 12862 and the GPRA, and to make any appropriate improvement to the programs. In 1996, the Commission conducted customer-service surveys on the Hot-line, the Clearinghouse, and the State Partners program.

C. Estimated Burden

The Commission staff estimates that the total hourly burden to the public imposed by these three surveys will be approximately 13.5 hours. The number of respondents, amount of time for each response, and hourly burden of each of the three surveys are listed below:

TOTAL HOUR BURDEN FOR THREE SURVEYS

| Survey | Number of completed interviews | Time per respondent (minutes) | Total hour burden (hours) |
|--------------------------------|--------------------------------|-------------------------------|---------------------------|
| Hot-line Survey | 180 | 2 | 6 |
| Clearinghouse Survey | 150 | 2 | 5 |
| State and Local Partners | 49 | 3 | 2.5 |
| Total | 379 | | 13.5 |

The staff estimates that the total monetary cost to the public of the three surveys will be approximately \$160. This cost estimate was obtained by estimating the value of respondents'

time at \$12, the average hourly wage in the private sector.

The Commission staff estimates that the agency will expend approximately 200 hours of professional staff time to collect the information during these

three surveys, and another 240 hours of professional staff time to analyze the data and prepare the reports required by the Executive Order. The average cost of professional staff time to the Commission is \$35 an hour. Thus, the