

SUMMARY: As part of its continuing effort to reduce paperwork and respondent burden, the Veterans Benefits Administration (VBA) invites the general public and other Federal agencies to comment on this information collection. This request for comment is being made pursuant to the Paperwork Reduction Act of 1995 (Pub. L. 104-13; 44 U.S.C. 3506(c)(2)(A)). Comments should address the accuracy of the burden estimates and ways to minimize the burden including the use of automated collection techniques or the use of other forms of information technology, as well as other relevant aspects of the information collection.

DATES: Written comments and recommendations on the proposal for the collection of information should be received on or before May 12, 1997.

ADDRESSES: Direct all written comments to Nancy J. Kessinger, Veterans Benefits Administration (20S52), Department of Veterans Affairs, 810 Vermont Avenue, NW, Washington, DC 20420. All comments will become a matter of public record and will be summarized in the VBA request for Office of Management and Budget (OMB) approval. In this document VBA is soliciting comments concerning the following information collection:

OMB Control Number: 2900-0276.

Title and Form Number:

Manufactured Home Appraisal Report, VA Form 26-8712.

Type of Review: Extension of a currently approved collection.

Need and Uses: The form is used by VA fee and staff appraisers to establish the reasonable value of used manufactured homes. The reasonable value is then used: (1) To establish the maximum loan amount a veteran may obtain for the purchase of a used manufactured home unit; (2) to obtain information on the condition of the unit and its compliance with VA's minimum property requirements; and (3) in the event of foreclosure, to ascertain the value of the unit for resale purposes for use in computation of claims in applicable cases.

Current Actions: Title 38 U.S.C. 3712, requires the Secretary to determine the reasonable value of used manufactured homes and prohibits the guaranty of any loan for a manufactured home which does not "meet or exceed standards prescribed by the Secretary."

Affected Public: Business or other for-profit—Individuals or households.

Estimated Annual Burden: The number of actual burden is 360 hours. However, because the requirement for appraisal reports is a common practice in the housing industry, only 1 hour is being requested for reporting.

Estimated Average Burden Per Respondent: 90 minutes.

Frequency of Response: On occasion.

Estimated Number of Respondents: 240.

FOR FURTHER INFORMATION CONTACT:

Requests for additional information or copies of the form should be directed to Department of Veterans Affairs, Attn: Nancy J. Kessinger, Veterans Benefits Administration (20S52), Department of Veterans Affairs, 810 Vermont Avenue, NW, Washington, DC 20420, Telephone (202) 273-7079 or FAX (202) 275-4884.

Dated: February 11, 1997.

By direction of the Secretary.

Donald L. Neilson,

Director, Information Management Service.

[FR Doc. 97-6406 Filed 3-12-97; 8:45 am]

BILLING CODE 8320-01-P

Agency Information Collection Activities: Proposed Collection; Comment

AGENCY: Office of Human Resources and Administration, Department of Veterans Affairs.

ACTION: Notice.

SUMMARY: As part of its continuing effort to reduce paperwork and respondent burden, the Office of Human Resources and Administration invites the general public and other Federal agencies to comment on this information collection. This request for comment is being made pursuant to the Paperwork Reduction Act of 1997 (Pub. L. 104-13; 44 U.S.C. 3506(c)(2)(A)). Comment should address the accuracy of the burden estimates and ways to minimize the burden including the use of automated collection techniques or the use of other forms of information technology, as well as other relevant aspects of the information collection.

DATES: Written comments and recommendations on the proposal for the collection of information should be received on or before May 12, 1997.

ADDRESSES: Direct all written comments to Shirley A. McIntrye, Office of Human Resources and Administration (054A), Department of Veterans Affairs, 810 Vermont Avenue, NW., Washington, DC 20420. All comments will become a matter of public record and will be summarized in the request for Office of Management and Budget (OMB) approval. In this document the Office of Human Resources and Administration is soliciting comments concerning the following information collection:

OMB Control Number: 2900-0117.

Title and Form Number: Inquiry Concerning Applicant for Employment, VA Form Letter 5-127.

Type of Review: Reinstatement, without change, of a previously approved collection for which approval has expired.

Need and Uses: The form letter is used to obtain information from individuals who have knowledge of the applicants' past work record, performance, and character. The information is used by VA personnel officials to verify qualifications and determine suitability of the applicant for VA employment.

Current Actions: The Information obtained through uses of the form letter is used by VA personnel officials in determining an applicant's suitability and qualifications for employment. If the information was not collected, the risk of appointing unqualified or unsuitable individuals would increase.

Estimated Annual Burden: 3,125 hours.

Estimated Average Burden Per Respondent: 15 minutes.

Frequency of Response: On occasion.

Estimated Number of Respondents: 12,500.

FOR FURTHER INFORMATION CONTACT:

Requests for additional information or copies of the form should be directed to Department of Veterans Affairs, Attn: Shirley A. McIntrye, Office of Human Resources and Administration (054A), 810 Vermont Avenue, NW., Washington, DC 20420, Telephone (202) 273-5008.

Dated: February 18, 1997.

By Direction of the Secretary.

Donald L. Neilson,

Director, Information Management Service.

[FR Doc. 97-6407 Filed 3-12-97; 8:45 am]

BILLING CODE 8320-01-M

Agency Information Collection: Emergency Submission for OMB Review; Comment Request

AGENCY: Department of Veterans Affairs

ACTION: Notice

SUMMARY: The National Cemetery System (NCS), Office of Small and Disadvantage Business Utilization (OSDBU); Office of Management (OM), and Office of Inspector General (IG), Department of Veterans Affairs, have submitted to the Office of Management and Budget (OMB) the following emergency proposal for the collection of information under the provisions of the Paperwork Reduction Act (44 U.S.C. 3507(j)(1)). The reason for emergency clearance request is that these

information collections are essential to the VA's mission and the use of normal clearance procedures is reasonably likely to prevent the VA from timely conducting the collections of information in a timely manner. OMB is requested to act on this emergency clearance request by March 24, 1997.

OMB Control Number: None assigned.

Title and Form Number: Generic Clearance for the VA Central Office Customer Satisfaction Surveys.

Type of Review: New collection.

Need and Uses: The NCS, OSDDBU, OM, and IG will conduct the customer satisfaction surveys under this generic clearance to implement Executive Order 12862, Setting Customer Service Standards. If the surveys were not conducted, VA would be unable to comply with the Executive Order, and would not have the information needed to establish standards for the best possible customer-focused service. VA will use the information gathered to determine where and to what extent services are satisfactory, and where and to what extent they are in need of improvement. The information may lead to policy changes to improve VA's overall operations. In addition, voluntary customer surveys will not be used as substitutes for traditional program evaluation surveys that measure objectives outcomes. In order to maximize the voluntary response rates, the information collections will be designed to make participation convenient, simple, and free of unnecessary barriers.

Affected Public: Individuals or households; Business or other for-profit.

Estimated Annual Burden: 528 hours.

a. NCS: Cemetery Visitor Comment Card Survey—208 hours.

b. OSDDBU: Survey of Results Veteran Owned Business Conference—17 hours.

c. OSDDBU: Small Business Customer Survey—63 hours.

d. OM: Accountability Report Pilot Evaluation Report—138 hours.

e. IG: Patient Questionnaires—100 hours

Estimated Average Burden Per Respondent:

a. NCS: Cemetery Visitor Comment Card Survey—5 minutes.

b. OSDDBU: Survey of Results Veteran Owned Business Conference—2 minutes.

c. OSDDBU: Small Business Customer Survey—15 minutes.

d. OM: Accountability Report Pilot Evaluation Report—15 minutes.

e. IG: Patient Questionnaires—10 minutes.

Frequency of Response:

a. NCS: Cemetery Visitor Comment Card Survey—Annually.

b. OSDDBU: Survey of Results Veteran Owned Business Conference—Annually.

c. OSDDBU: Small Business Customer Survey—Annually.

d. OM: Accountability Report Pilot Evaluation Report—On occasion.

e. IG: Patient Questionnaires—One-time.

Estimated Total Number of Respondents:

a. NCS: Cemetery Visitor Comment Card Survey—2,500.

b. OSDDBU: Survey of Results Veteran Owned Business Conference—500.

c. OSDDBU: Small Business Customer Survey—250.

d. OM: Accountability Report Pilot Evaluation Report—550.

e. IG: Patient Questionnaires—600.

ADDRESSES: A copy of this submission may be obtained from Ron Taylor, VA Clearance Officer (045A4), Department of Veterans Affairs, 810 Vermont Avenue, NW, Washington, DC 20420, (202) 273-8015.

Comments and recommendations concerning this submission should be directed to VA's OMB Desk Officer, Allison Eydt, OMB Human Resources and Housing Branch, New Executive Office Building, Room 10235, Washington, DC 20503 (202) 395-4650. DO NOT send requests for benefits to this address.

DATES: Comments on the information collection should be directed to the OMB Desk Officer on or before March 20, 1997.

FOR FURTHER INFORMATION CONTACT: Ron Taylor, VA Clearance Officer (045A4), (202) 273-8015.

Dated: February 18, 1997.

By direction of the Secretary.

Donald L. Neilson,

Director, Information Management Service.

[FR Doc. 97-6301 Filed 3-12-97; 8:45 am]

BILLING CODE 8320-01-P

Agency Information Collection: Submission for OMB Review; Comment Request

AGENCY: Veterans Benefits Administration, Department of Veterans Affairs.

ACTION: Notice.

SUMMARY: The Veterans Benefits Administration (VBA), Department of Veterans Affairs, has submitted to the Office of Management and Budget (OMB) the following proposal for the collection of information under the provisions of the Paperwork Reduction Act (44 U.S.C. Chapter 35).

OMB Control Number: 2900-0215.

Title and Form Number: Request for Information to Make Direct Payment to Child Reaching Majority, VA Form Letter 21-863.

Type of Review: Extension of a currently approved collection.

Need and Uses: The form letter is used to gather the necessary information to determine the address of a child attaining majority and to determine the child's student status. The information is needed to pay a child directly when the child attains majority. VA procedures provide that a competent child who is entitled to benefits in his or her own right should be paid directly upon attaining majority.

Affected Public: Individuals or households.

Estimated Annual Burden: 3,767 hours.

Estimated Average Burden Per Respondent: 10 minutes.

Frequency of Response: Generally one-time.

Estimated Number of Respondents: 22,600.

ADDRESSES: A copy of this submission may be obtained from Ron Taylor, Information Management Service (045A4), Department of Veterans Affairs, 810 Vermont Avenue, NW, Washington, DC 20420, (202) 273-8015.

Comments and recommendations concerning this submission should be directed to VA's OMB Desk Officer, Allison Eydt, OMB Human Resources and Housing Branch, New Executive Office Building, Room 10235, Washington, DC 20503 (202) 395-4650. Do not send requests for benefits to this address.

DATES: Comments on the information collection should be directed to the OMB Desk Officer on or before April 14, 1997.

FOR FURTHER INFORMATION CONTACT: Ron Taylor, Information Management Service (045A4), (202) 273-8015.

Dated: February 18, 1997.

By direction of the Secretary.

Donald L. Neilson,

Director, Information Management Service

[FR Doc. 97-6402 Filed 3-12-97; 8:45 am]

BILLING CODE 8320-01-P

Agency Information Collection: Submission for OMB Review; Comment Request

AGENCY: Veterans Benefits Administration, Department of Veterans Affairs.

ACTION: Notice.

SUMMARY: The Veterans Benefits Administration (VBA), Department of